

WANT UNIT UPGRADES?

RAP

RESIDENT ACHIEVEMENT PROGRAM

- EARN RAP POINTS FOR WORKING ON SELF-SUFFICIENCY GOALS!



2018 RAP PROGRAM



Resident **A**chievement **P**rogram

RAP rewards DHA public housing residents for program participation and accomplishments in the areas of economic self-sufficiency and aging in place. Residents can earn points that can be used for home improvements or supplies listed in this booklet.

RAP Requirements

- RAP points are reviewed twice a year.
- When you cash in your points, the current RAP book will be used.
- To cash in your points, you must be in good standing with your lease as determined by management.
- Upgrades are based on site requirements. Some items cannot be received at all sites.
- Upgrades stay within the unit — they are not owned by the resident.
- Points cannot be traded. Only points earned can be used.
- Items cannot be sold. If a resident sells RAP items, they will not be able to participate in RAP.
- Cash in points with your Service Coordinator.
- Verification must be provided to earn points.
- Work with your Service Coordinator to track and cash in points.
- Building components must have manager approval. Your manager will determine how often items can be upgraded.
- Items received from points are not under warranty. If an item breaks or malfunctions, DHA will not replace it.
- Residents may not cash in RAP points after submitting a notice to vacate.
- Residents must complete activities while a DHA resident to get RAP points.
- Service Coordinators will only trace points back 24 months for points not already tracked.

Questions? Please see your Service Coordinator.

Resident and Community Services (RCS) and Housing Management

Goal Obtained	Points Earned	Number of Times Points Can Be Received
Economic Self Sufficiency Activities		
Join DHA Employment Program	100	Once
Enroll in FSS Program	100	Once
Enroll in Homeownership Program	100	Once
Complete MMA (Money Management Assessment)	75	Once a Year
Enroll in Homebuyer Club	250	Once
Increase Credit Score by 50% of Goal	100	Each Time
Eliminate Derogatory Debt from Credit Report	50	Biannually
Complete Job Assessment	50	Annually
Get a Job	150	Annually
Keep a Job 6 Months	100	Once Per Job (Minimum 20hr/Week)
Keep a Job 12 Months	400	Once Per Job (Minimum 20hr/Week)

Work Anniversary	100	Every Year
Increase in Pay or Work Hours	50	Annually
Receive Job Promotion	200	Every Time
Attend a DHA Sponsored/Taught Class	20	Every class (Up to 4 a Month)
Attend Monthly Health Clinics	10	Once a Month
Attend Health & Wellness Class	20	Every Class (4 a Month)
First Service Coordinator Meeting/ Complete ITSP	20	Once per Service Coordinator
Meet with Service Coordinator	10	Once Every 3 months
Open a Bank Account	250	Once
Receive Tax Assistance	100	Yearly
Increase Savings by \$25.00	50	Monthly
Enroll in ACH (Direct Withdrawal for Rent)	200	Once
Get a GED or HS diploma	300	Once
Take GED/ESL Classes	10	10 pts/month
Get a Bachelor's Degree	500	Once
Get an Associate's Degree	300	Once
Complete a Vocational Training	300	Once per program

Use Computer Lab	10	Every 3 Months
Complete Resume	30	Once
Completed Job Interview (Must Provide Proof)	25	Every Time
Write and Submit Credit Letters	20	Annually
Attend Referral Appointments (Must Provide Proof)	25	Once Every 3 Months
Complete DHA Survey	20	Every Time
Set Up Email	25	Once
Pass Housekeeping Inspection	50	Every Time
Complete Welcome Neighbor Meeting	100	Once
Gardening (food)	75	Yearly
Attend Steps to Success	25	Each time
Leadership Activities		
Attend LRC or Manager Meeting	10	Every Time
Attend RCB Meeting/Conference	20	Every Time
Attend RCB Conference	20	Each Time
Serve as LRC Officer	120	Once Per Term (issued after first 6 months)

Serve as RCB Officer	240	Once Per Term (issued after first 6 months)
Attend Community Meeting	10	No Limit (with Proof of Attendance)
Serve on LRC Committee (includes coffee club, bingo, etc.	10	Each Committee (Committee Form Needed)
Serve as a DHA Ambassador Welcome Neighbor, Transit/Walking, Technology	60	Once a Year (Must serve for at least 3 months)
Serve on community committee or board	60	Once a Year (Must serve for at least 3 months)
Volunteer at Property (1 hour min)	10	Four times a Month
Youth Activities (Youth on lease)		
Enroll child in childcare/ECE (with verification)	100	Once Per Child
Youth in Afterschool Program (Academic or Extracurricular)	50	Once Per Year (Points Earned for Each Child)
Youth in Summer Program	50	Once Per Year, Per Child, Per family
Youth with B Average in School	100	Every Semester
Youth with A Average in School	150	Every Semester

Youth with Perfect School Attendance	100	Every Semester
Youth Graduates from High School or Receives a GED	300	Once Per Youth
Youth Obtained Employment	150	Once Per Year
Apply for My Denver Card	50	Once per child
Attend DHA sponsored/taught class	20	Every Time
Serve on Community Committee or Board	60	Once Per Year (at least 3 months)
Health and Aging Self Sufficiency		
Acquire Home Health Service/Equipment	20	Every Time
Complete Health Insurance Assessment	50	Once
Enroll in Insurance	50	Once Per Insurance Provider
Meet with Care Coordinator or Patient Navigator	10	Every 3 Months
Establish Primary Care Physician	100	Once Per Physician
Attend fitness class/activity (DHA approved)	10	Every class (4 per month)
Social Clubs (DHA approved card clubs, coffee clubs, movie night, bingo, etc.)	10	Every class (4 per month)

Apply for a Denver Prime Card	50	Once
-------------------------------	----	------

Resident **A**chievement **P**rogram
Redemption **I**tems

Upgrade Items	Price (Points earned)	Number of Times Upgrade can be Received
Supplies		
Bucket	55	Once Per Year
Paper Towels(4 rolls)	50	Once Per Month
Toilet Paper (8 rolls)	55	Once Per Month
Bed Bug Resistant Mattress Cover	65	Once Per Year
RTD Trip Ticket Book (10 ride)	225	Once Per Month
Shopping Cart (large)	375	Once a Year
Microwave	410	Once Every 3 years
Dish soap	50	Once Per Month
Laundry detergent	60	Once Per Month
All-purpose cleaner	50	Once Per Month

Vacuum cleaner	560	Once a Year
Oscillating Fan	290	Once a Year
Box Fan	155	Once a Year
Rake	60	Once a Year
Hand shovel	50	Once a Year
Contour Rug for Toilet	50	Once a Year
Bath Mat	150	Once a Year
Shower Chair	400	Once a Year
Doorbell	60	Once a Year
Bathroom Upgrades		
New Toilet Cover/Lid	50	Once Every 7 Years
Medicine Cabinet	155	Once Every 7 Years
Storage Over Toilet	185	Once Every 7 Years
Bathroom Vanity	825	Once Every 7 Years
Toilet	1875	Once Every 7 Years
Bathtub Re-Glazing	1750	Once Every 7 Years
Kitchen Upgrades		
Drawer Front Cabinet	60	Once Every 7 Years
Sink Based Cabinet	185	Once Every 7 Years

Drip Pans	50	Twice Per Year
Refrigerator	2700	Once Every 7 Years
Stove	1875	Once Every 7 Years
General Upgrades/Work		
Blinds	75 ea	Once Per Window Per Year
New Light Fixture	100	Once Per Fixture Per Year
Carpet Cleaning Service	625 per unit	Once Per Year
Countertop Resurfacing	750	Once Every 7 Years
Site Specific		
Kitchen Sink and Faucet	1500	Once Every 7 Years
Ceiling Fan (without lights)	375	Once
Ceiling Fan (with lights)	405	Once
New Carpet (Only for Units w/ Carpet)	500 per room	Once Every 7 Years (per room)
Paint a Room	1000	Once Every 7 Years
New Bathroom Flooring	1000	Once Every 7 Years

New Kitchen Flooring	1500	Once Every 7 Years
New Linoleum – Living Room (Only Where Linoleum Currently Exists)	1500	Once Every 7 Years

Bucket	
Paper Towels (4 rolls)	
Toilet paper (8 rolls)	
Bed Bug Resistant Mattress Cover	
RTD Ticket Book (10 Ride)	
Shopping Cart (Large)	

Microwave	
Dish Soap	
Laundry Detergent	
All-purpose cleaner	
Vacuum cleaner	
Oscillating Fan	
Box Fan	
Rake	

<p>Hand shovel</p>	
<p>Bath Mat</p>	
<p>Shower Chair</p>	
<p>Toilet Cover / Lid</p>	
<p>Medicine Cabinet</p>	
<p>Storage Over Toilet</p>	
<p>Bathroom Vanity</p>	

Toilet	
Bathtub Re-Glazing	
Drawer Front Cabinet	
Sink Based Cabinet	
Drip Pans	
Refrigerator	
Stove	

Blinds	
New Light Fixture	
Carpet Cleaning Service	
Countertop Resurfacing	
Kitchen Sink and Faucet	
Ceiling Fan (without lights)	
Ceiling Fan (with lights)	



Creating Vibrant Communities